**When providing client with a COVID-19 home test**

***A San Antonio Community Health Worker guide***

1. Provide client with video instruction guide in their preferred language
2. Advise client on how to order additional tests on [www.covidtests.gov](http://www.covidtests.gov) OR assist client by ordering for them, with their permission.
3. Educate clients with health insurance about opportunity to order free tests from the pharmacy each month. Request COVID-19 tests from the pharmacist OR place free order on CVS.com or Walgreens.com. Have insurance information available.
	1. Health plans are required to cover a maximum of eight (8) at-home COVID-19 tests without a prescription. This is available for each person on the health plan. For at-home COVID-19 test kits that contain two (2) tests per kit, a maximum of four (4) kits every 30 days are covered.
	2. If you purchase an over-the-counter COVID-19 test from a pharmacy, store, or online retailer and are charged for your test, keep your receipt and submit a claim to your insurance company for reimbursement.

**If a client tests positive,**

1. Refer to their doctor for guidance
	1. Treatment is now available for ages 12+, but it must be prescribed right away. In November 2022, the CDC reported on a real-world study that showed adults who took Paxlovid within five days of a COVID-19 diagnosis had a 51% lower hospitalization rate within the next 30 days than those who were not given the drug.
	2. If uninsured, they can receive testing & treatment services at CentroMed Palo Alto at no-cost.
2. Advise them to stay home and wear a mask around others. Call close contacts they may have exposed.
	1. People with COVID-19 can transmit it to others. Isolating at home helps keep other people from

getting sick. You should isolate regardless of your vaccination status. If a vaccinated person gets COVID-19, they can still transmit the infection to others, but being vaccinated for COVID-19 makes them much less likely to be hospitalized or die from COVID-19.

**VIDEO INSTRUCTION GUIDES**